



Helpful contacts during school closure periods

Whilst school is closed to the majority of our pupils, we have put together a list of contacts that you may find helpful.

Knowsley Foodbank

Telephone Number: 0151 482 6089

Email address: <https://knowsley.foodbank.org.uk/>

Address: Link Road Depot, Link Road, Huyton, L36 6AP

You must have a voucher before presenting at the foodbank centre. School may be able to assist you with this so please contact Sue Whittle at school.

Knowsley Council & Citizen Advice

This is the local authority website and they have a lot of information on here that may be of use.

- Website: <https://www.knowsley.gov.uk/>
- Knowsley community support and volunteer line: 0800 073 0043
- Benefit assessment: 0151 489 6000
- Universal Credit Helpline: 0800 328 5644
- Citizen Advice Bureau: 0845 122 1300
- Citizens Advice Consumer Service: 0808 223 1133

NHS Website

The link below is for information outlining symptoms and what you should do if you suspect that you or someone your family are displaying symptoms of coronavirus.

<https://www.nhs.uk/conditions/coronaviruscovid-19/>

Every Mind Matters website which you can access if you would like some support with your mental health and wellbeing at this time

<https://www.nhs.uk/oneyou/every-mind-matters/>



Adult & Children's Social Care Contact Centre

This number will enable you to make contact to pass on any safeguarding concerns you have about your own children or other children.

Opening hours: Monday- Friday 9am- 5pm

Telephone Number: 0151 443 2600

Domestic Abuse

If you are worried that someone may be in immediate danger, always call 999

1. In Knowsley, [The First Step](#) offers a range of services for those involved in abusive relationships.
 - Website: <https://www.thefirststep.org.uk/>
 - Telephone: 0151 548 3333
 - Email: Enquiries@thefirststep.org.uk
2. Information can also be found on the [Knowsley crime and safety website](#)
 - <https://www.knowsley.gov.uk/residents/crime-and-safety/support-with-domestic-violence>
3. You can also call the National Domestic Violence Helpline, which takes calls anonymously and is open 24 hours.
 - Telephone: 0808 2000 247.
4. There are many helpful websites which give information about domestic abuse to help you if you want to find out more or if you're concerned about someone else:
 - <https://www.escapethecontrol.co.uk/where-to-get-help/>